

Introducing the **CIGNA Dental Core Network**

Same quality DPPO network, new name

If you're a new member, WELCOME!

If you're a returning member, WELCOME BACK! You'll notice our DPPO network has a new name!

Save more when you visit a dentist or specialist in the CIGNA Dental Core Network

Your DPPO plan gives you the coverage you need to take care of your oral health, including the **flexibility** to:

- *Go to a dentist or specialist in the Core Network. You will spend less because CIGNA Dental has negotiated special rates with these dentists, approximately 35 percent* off average area charges.*
- *Go to the dentist or specialist of your choice outside the network. You will spend more because these dentists have not agreed to special rates for our members. In addition, they can bill you for the difference between the payment they receive from CIGNA Dental and their usual fees.*

The choice is yours. You decide each time you visit the dentist.

Finding a Core Network Dentist is easy – there are several different ways:

Go to myCIGNA.com – the easiest way!

Through www.myCIGNA.com, you can search for a network dentist by name, specialty or location. MyCIGNA automatically knows which CIGNA Dental plan and network you belong to. Your home zip code will be entered automatically, but you can change the zip if you are looking for a dentist in another area of town.

Go to the online directory on www.cigna.com

You can search the online provider directory on our website.

- Click "**Provider Directory**" at the top of the page.
- Click "**Dentist**". Enter your search criteria – location, name, etc.
- Next, select the **CIGNA Dental DPPO** and in the drop down box, select "**Core Network**"

Call us at 1.800.CIGNA24 (1.800.244.6224)

You can use the automated Dental Office Locator or speak to a customer service representative for help locating a Core Network dentist or specialist. You can also request a customized directory based on the type of provider you are looking for in your area.

Call your current dentist to see if he or she participates

When you call, be sure to ask if your dentist participates in the CIGNA Dental Core Network.

Get connected to CIGNA

It's easy to get things done with myCIGNA, our secure member website. Once you're enrolled in the plan, simply register at www.myCIGNA.com.

Then, check your benefits and more:

- View your personalized dental benefits information
- Print a personalized ID card – although you don't need an ID card to receive care
- Enjoy discounts on a variety of health and wellness products and services
- Search for claims
- Use our interactive tools to learn more about your oral health

Questions? Call us at **1.800.CIGNA24** (1.800.244.6224).

We thank you for the opportunity to serve you and are pleased to welcome you into the **CIGNA Dental Core Network**.

*Average discount percentages are calculated by comparing nationwide average contracted rates to national average charge data. Actual savings will vary based upon procedure, geographic location, and the individual dentist's contracted fees.

CIGNA Dental refers to the following operating subsidiaries of CIGNA Corporation: Connecticut General Life Insurance Company and CIGNA Dental Health, Inc., and its operating subsidiaries. The CIGNA Dental PPO is underwritten or administered by Connecticut General Life Insurance Company with network management services provided by CIGNA Dental Health, Inc., and certain of its operating subsidiaries. In Texas, the CIGNA Dental PPO product is referred to as the CIGNA Dental Choice Plan and in Arizona and Louisiana, the CIGNA Dental PPO product is referred to as the CG Dental PPO.

